



## COMPLAINT AGAINST CHILD & FAMILY RESOURCES

### PROGRAM OR STAFF PERSON

Please submit all complaints in writing. If you have a complaint regarding a Child & Family Resources program or service, you can also call the agency's main number (973-398-1730) and ask to be connected to the Associate Director. If the complaint is regarding the Associate Director or Executive Director, please submit your complaint in writing.

If you are a parent and believe you were unjustly terminated from the New Jersey Cares for Kids childcare subsidy program, please direct all correspondence to Child & Family Resources (Attn: Associate Director). You will be provided information on how to appeal.

**Child & Family Resources will investigate complaints and respond accordingly.**

Kayla Gieger, Associate Director

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973-601-6140

Rebecca Sherrod Capozzi, Executive Director

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